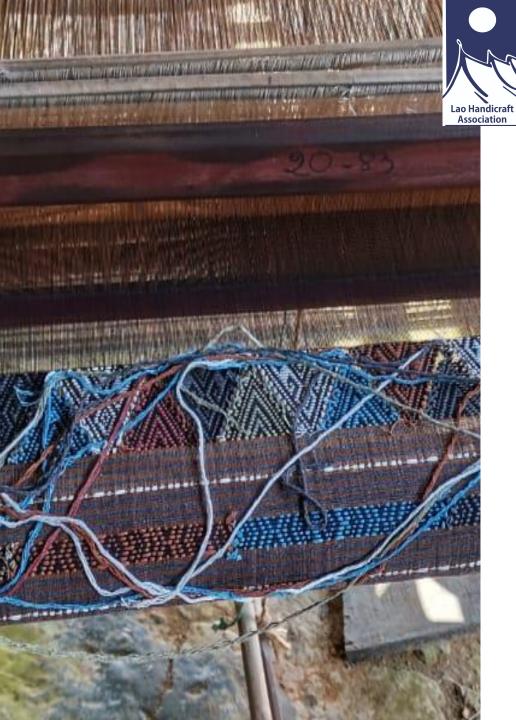


PRODUCTION
IMPROVEMENT for
LAO HOME TEXTILE
SMEs

Huyen T.T.P, Long N.H

October 2024



## **OUTLINE**

Managing your production - PQCDSM

1 Applying it for your company

Addressing the issues in HT production in Laos



#1.

# Production Management PQCDSM

### PRODUCTION MANAGEMENT

stands for **PRODUCTIVITY** 

stands for QUALITY

stands for COST

stands for **DELIVERY** 

stands for **SAFETY** 

stands for **MORALE** 



Sala Susu - Cambodia

## RELATIONSHIP OF PQCDSM

- All of them relate to each other.
- If you can manage one aspect well, it will affect the others.
- E.g: If you can improve your Productivity, usually you can reduce your Cost.



### **APPLYING IT FOR YOUR COMPANY**

Have you ever managed these aspects in your production at your workshop / with your producer group?

To say 'manage', we mean you:

- Detail out each Key Performance Indicators (KPIs) for each aspect of PQCDSM.
- Record the KPIs.
- Analyze it & Improve.



### **APPLYING IT FOR YOUR COMPANY**

### **REMEMBER:**

- IF YOU WANT TO MANAGE, YOU NEED TO MEASURE
- > IF YOU WANT TO MEASURE, YOU NEED TO RECORD

...So, recording the most important KPIs in your Production is the first step...

### **EXAMPLE FOR KPIs**

For Productivity:

How many meter(m) / meter square(m2) that a weaverweaves for an hour /8-hour day / month?



## SUGGESTION FOR PRODUCTIVITY KPIs

- For weaving: output in m2 or m long per (/) time unit.

E.g: 20m2 of fabric/labor hour, or 20m long/labor day.

 For dyeing and washing (if any): output in kg of dried fabric/batch.

E.g: 15kg of dried fabric/batch.

Drying after dyeing: labor-hours/batch.

E.g: 8 labor-hours/batch.



## SUGGESTION FOR QUALITY KPIs

- Color consistency on a product and on a product lot (eg: selling to 1 customer). Calculated on a customer satisfaction scale, or an industry standard measure.
- Color bleeding (for example, when it rains): Yes or No
- Color fastness: fastness against fading/discoloration of the product during use, calculated by the number of times of washing or wearing, or by time (year or month)
- Are there AZO chemicals or not (Yes or No)
- Machine wash or hand wash only (Yes or No)
- Can it be ironed (Yes or No)



## SUGGESTION FOR COST KPIs

- Cost of fabric materials: Kip/product or Kip/m2, Kip/m long.
- Cost of dyeing chemicals: Kip/kg of dyed fabric.
- Cost of dyeing materials: Kip/kg dried fabric or Kip/batch.
- Cost of dyeing/washing/drying labor: Kip/batch or Kip/kg at producer groups.
- Cost of weaving labor: Kip/m2 or Kip/m long at producer groups.
- Cost of management labor at producer groups: Kip/workday.



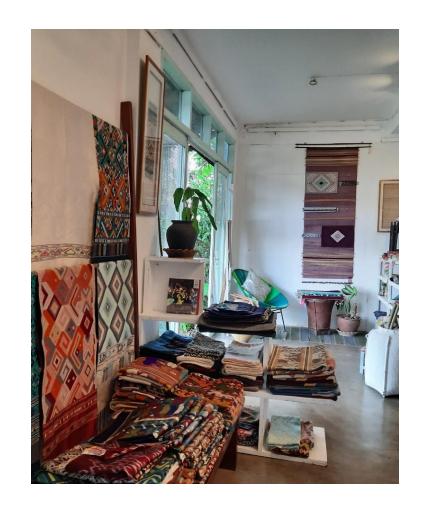
## **SUGGESTION FOR COST KPIs (Cont.)**

- Cost of dyeing labor at the company: Kip/batch or Kip/kg of dried fabric.
- Cost of weaving labor at the company: Kip/m long or Kip/m2.
- Management expenses at the company: Kip /workday.
- Domestic shipping cost:Kip/kg or Kip/product.
- Packaging cost: Kip/product.
- Air freight cost: Kip/kg.
- Overhead cost: Kip/month.



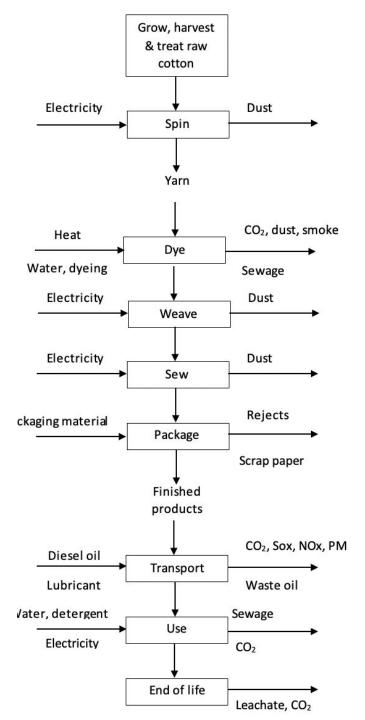
## SUGGESTION FOR DELIVERY KPIs

- Does the company meet the delivery time: Yes or No.
- Late delivery time (if any): ? Days.
- Do suppliers supply raw materials and semi-finished products to the company in a timely manner: Yes or No.
- Delivery time of raw materials and semi-finished products for late delivery (if any): ? days.





# #2. Addressing the issues in HT production in Laos



## LET'S TAKE A LOOK BACK

Cotton Product Life Cycle through key production steps

## Cluster #1 AZO-free dyestuff

How you can ensure your product AZO-free?

## Cluster #1 AZO-free dyestuff

- Dyeing at your own workshop & give it to your producers.
- Group-purchasing of AZO-free dyestuff to lower the prices -> Have you formed the group yet & how to coordinate it?
- Sharing the experience in dyeing for each color.

- List out your KPIs relating to PQCD.
- 2. Choose the most important KPIs.
- 3. Record them.
- 4. Review & improve them.

# Cluster #2 Optimizing your Production

How you can improve your KPIs number?

- Referring to the industry benchmark.
- Breaking down the
   added-value actions &
   non added-value actions
   in your production ->
   decrease/eliminate the
   non added-value ones.

## Cluster #2 Optimizing your Production

### **EXAMPLE**

#### **HOW TO IMPROVE THE WEAVING PROCESS**

- Making the pedals more stable & easier to push.
- Making lighter reed to push easier.
- Etc.





## IT'S EASY TO SAY...

> BUT REMEMBER SALA SUSU?

It takes them 2 months to build a new loom

- ...But a year to improve their Productivity KPIs
- CONSISTENCY IN RECORDING & REVIEWING THE KPIs are important

- 1. Increase the loom width.
- Switch to improved/ semi-mechanization loom.

Cluster #2
Optimizing your
Production

### Let's take a look at some looms



Semi-mechanic loom at Studio Silapa

### Let's take a look at some looms

- https://www.youtube.com/watch?v=LBTRkag0rFM
- https://www.youtube.com/watch?v=EUgxEyXshkc



<u>HUYENTTP0601@GMAIL.COM</u> | Whatsapp: +84973146045